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Thanks to Customer Recognition, Delta Takes a Bow for Top Programs, Products and Services

Executive Travel Magazine, World Travel Awards and Global Traveler Magazine honor Delta



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ATLANTA, Sept. 19, 2007 (PRIME NEWSWIRE) -- Delta Air Lines (NYSE:DAL) has landed numerous airline industry awards for its products, partnerships and in-flight service thanks to recognition from customers and the commitment of its worldwide professionals to transform the travel experience.

The readers of Executive Travel Magazine and Global Traveler Magazine, as well as The World Travel Awards have recently applauded Delta for outstanding service and overall distinction in the travel industry. Executive Travel Magazine recently voted Delta "best" in 11 categories within a single year, more than other any airline in the history of the publication, including:

- * Best Domestic Airline
- * Best Domestic Airline for First Class Service
- * Best Domestic Airline for Business Class Service
- * Best Airline for Flights to Africa
- * Best Airline for Flights to the Caribbean
- * Best Airline for Flights to Central and South America
- * Best Airline for Flights to Mexico
- * Best Airline for Flights to Western Europe
- * Best Airline for Airport Lounges
- * Best Airline Customer Service
- * Best Frequent Flyer Program Domestic

Other recent industry accolades include:

- * Worldwide travel agents honored Delta as North America's Leading Business Class Airline at this year's 14th Annual World Travel Awards
- * J.D. Power and Associates ranked Delta as the no. 2 airline in the 2007 North America Airline Satisfaction Survey earlier this summer
- * Global Traveler Magazine named SkyTeam(r) the "Best Airline Alliance" of 2006 for the second year running

Additionally, J.D. Power and Associates ranked Delta as the no. 2 airline for traditional network carriers in the 2007 North America Airline Satisfaction Study earlier this summer.

"Delta employees worldwide are ecstatic that customers, travel agents and industry experts are recognizing our airline for outstanding service and amenities, all the direct result of the commitment to superior customer service we strive to provide to global travelers," said Ed Bastian, Delta's president and chief financial officer. "These accolades from our customers are a testament to the dedication and determination of our people to transform the travel experience."

Delta continues to expand to new international and domestic markets and develop products and services enhancements that appeal to global customers. Delta has added approximately 80 new international routes since 2005 and carried a record number of international passengers during August 2007. Additionally Delta's exclusive new domestic and international menu selections and industry-leading Delta on Demand in-flight entertainment system allow customers to enjoy a more comfortable and entertaining travel experience.

The award-winning Delta SkyMiles(r) program offers members multiple mileage-earning opportunities when flying Delta, Delta Shuttle(r), the Delta Connection(r) carriers, Delta AirElite(r) and other SkyTeam(r) airlines. Additional mileage-building opportunities are offered through more than 100 partners such as the Delta SkyMiles Credit Card from American Express, SkyMilesShopping.com, participating hotels, car rental companies, telecommunication services, restaurants, retailers and more. Now in its 26th year, SkyMiles is one of the longest-running and most successful loyalty programs in the travel industry and was named "Best Frequent Flyer Program" for 2006 by Business Traveler magazine.

Delta Air Lines operates service to more destinations than any global airline with Delta and Delta Connection flights to 315 destinations in 54 countries. Since 2005, Delta has added more international capacity than all other major U.S. airlines combined and is a leader across the Atlantic with flights to 36 trans-Atlantic markets. To Latin America and the Caribbean, Delta offers nearly 400 weekly flights to 54 destinations. Delta's marketing alliances also allow customers to earn and redeem SkyMiles on nearly 15,000 flights offered by SkyTeam and other partners. Delta is a founding member of SkyTeam, a global airline alliance that provides customers with extensive worldwide destinations, flights and services. Including its SkyTeam and worldwide codeshare partners, Delta offers flights to 477 worldwide destinations in 103 countries. Customers can check in for flights, print boarding passes and check flight status at delta.com.

The Delta Air Lines, Inc. logo is available at <http://www.primenewswire.com/newsroom/prs/?pkgid=1825>

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